

SOUTHERN ILLINOIS UNIVERSITY  
EDWARDSVILLE

2023-2024

# LIVING GUIDE

Policies for Community Living



University Housing

## Welcome to University Housing!

University Housing fosters an environment that promotes opportunities for students to become civically, socially and academically responsible individuals who are engaged members of their current and future communities. We are proud to provide an environment that facilitates personal growth, friendships and community, and are confident that you cannot replicate your on-campus experience anywhere else.

University Housing comprises three units: Central Housing Office, Residence Life and University Housing Facilities Management (UHFM). If you have any questions regarding the Living Guide or your Housing community, please contact us at 618-650-3931 or [housing@siue.edu](mailto:housing@siue.edu). We are here to assist you and ensure that life in University Housing is a rewarding and valuable experience.

Sincerely,

Mallory Sidarous  
Director of University Housing



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## University Housing Tools and Resources

### Roomcompact

University Housing utilizes Roomcompact, a cloud-based software platform, to engage with residents throughout the year. Residents can use Roomcompact for a variety of tasks, including requesting assistance from staff, completing housing tasks, engaging with other community members in an online space, and engaging in programs across University Housing.

Residents access Roomcompact by going to Roomcompact.com and clicking login (upper right-hand corner) after they have checked into University Housing. It may take up to 24 hours for the system to register the student as being checked in. Residents log-in with their e-ID and password.

Important forms to complete in Roomcompact

- Room Condition Report form to identify any deficiencies in the living unit
- Roommate Agreement (all areas)
- Suitemate Agreement (first-year halls only)

Successful completion of these agreements lead to better roommate/suite mate relationships and it makes it far easier to navigate any potential conflicts that may arise from a shared living environment.

### MyHousing

MyHousing is the student web portal to manage the resident housing contract and related processes like assignments, early arrival requests, meal plan changes and more.

[siue.edu/my-housing](http://siue.edu/my-housing)

### Community Living Health and Safety

General health and safety guidelines are created in accordance with local and state guidelines, public health recommendations, and SIUE campus policies. Residents are required to comply with all applicable health and safety related statutes, orders, ordinances, regulations, and health and safety guidance adopted by SIUE or University Housing.

University Housing will adjust policies and guidelines as necessary protect the general health and safety of our residential communities. Guidelines may include, but are not limited to, social distancing, gathering size limitations, personal protective equipment (PPE), diagnostic and surveillance testing (including before or upon arrival to campus), contact tracing, disinfection protocols, limitations on guests in University Housing, and quarantine/isolation requirements (including before or upon arrival to campus). Adherence to health and safety requirements applies to all residents and extends to all aspects of residence life, including common spaces.

**In the event of a conflict between this Community Living Health and Safety section and other sections of the University Housing Living Guide, the Community Living Health and Safety section will apply.**

## UNIVERSITY HOUSING POLICIES AND PROCEDURES

**As a member of the University Housing residential community, you are responsible for all policies and procedures outlined in the University Housing Living Guide.**

### GENERAL CONDITIONS OF THE HOUSING CONTRACT

Single student housing contracts are issued for the 9-month academic year (fall and spring semesters) and summer term. The family housing contract is issued for the 12-month period beginning June 1. Therefore, once the student has signed the contract and paid the advance payment and deposit, they are expected to honor this contract for the entire contract period.

By signing the housing contract, the single student agrees, during the period of occupation, to comply with the rules and regulations of the University and of University Housing relative to preserving order on the premises, use of the premises, protection of the University (State of Illinois) property and maintenance of student status.

The general rules and regulations of the University are printed in the “Student Conduct Code” document and the “University Housing Terms and Conditions.” Students are also bound by the State of Illinois statutes, which apply to students and the University, and all registration and contractual agreements signed by the student (and the student’s parent or guardian, if applicable).

## Enrollment

### *Fall and Spring*

1. Undergraduate residents must register for, enroll in, and pass at least nine credit hours per semester.
2. Graduate residents must register for, enroll in, and pass at least six credit hours per semester.

### *Summer (includes May term)*

Enrollment in at least one course for summer term meets housing eligibility requirements. Continuing residents who meet the minimum enrollment requirements during the preceding spring term, and are enrolled for the following fall term with a valid housing contract, are not required to enroll for classes during summer term to live on campus during the summer term.

## Contract Cancellation - Single Students

Academic year approved contract cancellations will be considered only in accordance with the Single Student Terms and Conditions in the following instances: **graduation, death in the immediate family, academic suspension, marriage, withdrawal from SIUE, induction into active military service, or medical accommodation.**

Students submitting requests for cancellation are required to present documentation to substantiate the cancellation request. In cases where residency is terminated, the resident remains financially responsible for 50% of the remainder of the Housing contract period. Contract cancellation forms are available in the Central Housing Office, 0224 Rendleman Hall or online at [siue.edu/housing](http://siue.edu/housing).

All contract payments are determined according to the Contract Cancellation Date. The Contract Cancellation Date shall be either the date the written "Request for Contract Cancellation" is received in the Central Housing Office or the official check-out date, whichever is later.

### *Prior to Fall Term Cancellations*

- a. Cancellations submitted in writing prior to or on May 1, before the start of the full contract, will result in a refund of the advance payment.
- b. Cancellations submitted in writing after May 1 and prior to or on August 1 will result in a \$275 cancellation fee.

- c. For cancellations submitted after August 1 and before the first day of the Fall contract, a written request must be received. Contract cancellation will be considered for approval only in the following instances: death in the immediate family, academic suspension, marriage, withdrawal from SIUE, induction into active military service, or medical accommodation. If the cancellation is approved, the advance payment and security deposit will be forfeited. If the cancellation is approved, a \$275 cancellation fee will be assessed.

### *Fall Semester Cancellations*

- a. For approved cancellations from the first day of the contract period through December 1, the resident must pay the room-use fee prorated through the end of the week, in addition to a \$250 contract cancellation fee.
- b. After the December 1 deadline and before the beginning of spring semester check-in, the resident pays the entire fall semester housing room-use fee in addition to a \$300 contract cancellation fee.
- c. For approved cancellations for graduation received prior to or on December 1, the cancellation fee is waived.
- d. For approved cancellations due to academic suspension, the resident must pay the \$75 deposit and room-use fee prorated through the end of the week of official checkout, if received within two weeks of suspension notification. Otherwise, see previous page (a. - Fall Semester Cancellations).
- e. The resident must properly vacate University Housing by the end of finals or when academic eligibility ceases, whichever is earliest.

### *Spring Semester Cancellations*

- a. For approved cancellations from the first day of the contract period, and through the last day of the contract period, the resident must pay the room-use fee prorated through the end of the week, in addition to a \$250 contract cancellation fee.
- b. For approved cancellations due to academic suspension, the resident must pay the \$75 deposit and room-use fee prorated through the end of the week of official checkout.

### *Summer Term Cancellations (includes May term)*

- a. For approved cancellations from the first day of the contract period, and through the last day of the contract period, the resident must pay the room-use fee prorated through the end of the week, in addition to the \$250 contract cancellation fee.
- b. For approved cancellations due to academic suspension, the resident must pay the \$75 deposit and room-use fee prorated through the end of the week of official checkout, if received within two weeks of suspension notification. Otherwise, the student is responsible for the full contract.

### *Contract Cancellation - Family Students*

Family residents may cancel their contract, provided that the Central Housing Office is advised in writing on the "Request for Cancellation of Contract" form at least 30 days in advance of vacating. Payments will be made for the 30-day period following receipt of the cancellation form or to the indicated date of cancellation, whichever is longer. If a cancellation form is not received by the Central Housing Office, the 30-day period will begin the date the resident is discovered to have vacated. "Request for Contract Cancellation" forms are available in the Central Housing Office, 0224 Rendleman Hall, and online at [siue.edu/housing](http://siue.edu/housing).

### **Space Change Policy**

Roommate conflict can be difficult and uncomfortable. However, there are benefits to experiencing conflict. These types of situations provide opportunities to develop necessary, real-world skills, such as strengthening communication skills, better understanding personal values, and learning to compromise and negotiate.

Space changes are a last resort in dealing with roommate conflict. Except in emergency situations, students may request a space change anytime during the course of the fall or spring semester except during the three-week move freeze that occurs at the beginning of each semester and the last two weeks of each semester. This gives University Housing time to assign students who need assignments, process cancellations and identify open spaces. Space changes are typically not granted during the summer, due to our facilities maintenance schedule. University Housing has very few open spaces during the academic year, so the opportunity for space changes is limited and not guaranteed.

### *How can I change my room if I do not get along my roommate?*

If a space change request is made due to difficulties with current roommate(s), the student will first be required to have a conversation with their roommate(s) and communicate their concerns and needs. This conversation should take place in person (not via text or social media) and in a manner that seeks to resolve, not escalate the conflict.

### *What if I am unable to resolve the conflict on my own?*

If a student is unable to successfully address the conflict with their roommate, they should consult with their Resident Assistant (RA). The RA will attempt to improve the living environment by mediating the conflict and facilitating a written living unit success plan. Students should not wait until the situation escalates; they should be proactive in appropriately addressing roommate concerns when they arise.

### *What if consulting with my RA does not resolve the conflict?*

If consulting with the RA does not adequately address the concerns, the next step is for the student to consult with their Community Director (in the hall office or the Commons Building). The Community Director will assist with mediating the conflict by scheduling a meeting with all roommates.

### *What if I have tried these steps, and I am still unhappy with my roommate situation?*

If residents have made a good faith effort to address the conflict in a mature, respectful and civil manner, the Community Director will allow a resident to fill out a Space Change Request Form. University Housing is not able to grant all space change requests due to space availability. Priority goes to students living in temporary assignments and then emergency situations (determined by Housing staff). Residents are able to participate in an approved room swap if no open spaces are available.

Before a resident receives a list of available spaces, they will need to complete an online module. The purpose of the module is to provide students with information about how to live successfully with a roommate. After the resident completes the module, the Community Director will email the resident a list of open spaces via their SIUE email account. It is the student's responsibility to meet with potential new roommates before they pick a new space.

Residents will have three business days to pick a space from the list. Once a resident's new assignment is confirmed and processed by University Housing, the resident will have 72 hours to complete the move. If a resident does not identify a new space within three business days their Space Change Request Form becomes null and void and they drop to the bottom of the space change list.

#### *What is a parent's/guardian's role with a roommate conflict?*

We ask parents/guardians to understand that University Housing needs to work directly with the student(s) when problems arise. It is a valuable growth opportunity for students to learn to successfully address conflicts themselves. All students involved in the conflict must be part of the conversation to find a mutually beneficial solution. University Housing staff members will not address an issue until all sides have been heard. If your student needs assistance, encourage them to contact the RA first, and if necessary, the Community Director. The next step is for the student to consult with their Community Director (in the hall office or the Commons Building). The Community Director will assist with mediating the conflict by scheduling a meeting with all roommates.

#### **Room Condition Reports (RCR)**

Your living unit has been inspected and any recognized deficiencies have been reported and repaired, or are in the process of being repaired. If you find any deficiencies in your living unit, please submit a Room Condition Report (RCR) via Roomcompact within seven calendar days of checking into your unit. Items reported after seven days of check in may result in charges to your student account, if repairs are found to be the result of excessive abuse or vandalism.

#### **Insurance**

**In case of loss, theft, natural disaster, equipment malfunction or other damage, University Housing *does not* insure your personal property.** Residents are encouraged to check their parent/guardian(s)' insurance coverage. If residents are not covered by their parent/guardian(s)' homeowners insurance policy, they should check with their insurance agent about renter's insurance. Also, make sure any vehicles and contents are insured.

## **SAFETY AND SECURITY**

### **Asbestos Notification**

SIUE is committed to providing a safe and healthy environment for its students, tenants and contractors. To support this commitment, SIUE has developed and implemented an Asbestos Management Plan for Cougar Village. This plan has been prepared using the most current guidance from the U.S. Environmental Protection Agency (EPA) and the Occupational Safety and Health Administration (OSHA). The objectives of the plan are (1) compile an inventory of building materials that have been found to contain asbestos and (2) manage these asbestos-containing materials in a manner that prevents exposure to airborne asbestos.

In order to accomplish the objectives of the plan, it is important for all building occupants to be aware of the types and location of asbestos containing material (ACM) on the site, so that disturbance of these materials and potential release of asbestos fibers can be avoided. The following building materials have been found to contain asbestos: drywall/joint compound, floor tile/baseboard mastic and pipe fitting insulation.

If you notice anyone disturbing ACM, or if the condition of ACM deteriorates, report this information to University Housing Facilities Management at 618-650-2070 as soon as possible.

### **Barbecue Grills**

Barbecue grills can become a cause for fire/smoke damage, and therefore, the following policies have been set regarding their use:

- No gas grills are permitted in University Housing.
- No barbecue grills are permitted inside any housing facilities.
- No barbecue grills may be stored or used on the balconies of Cougar Village.
- Barbecue grills may be used 15-feet from the buildings.
- At Cougar Village, grills may be stored next to the buildings when they are cool; however, they should not be stored between the air conditioning units and the buildings. Grills should never be stored inside the apartment buildings.
- Personal grills should not be secured to buildings or any part of the air conditioning systems.

- Coals should be disposed of in trash dumpsters when cool enough. They should not be dumped on grass or dirt areas.

## Emergencies

### 911

If the police, fire department or ambulance are needed, call 911. If other assistance is needed, call the Commons Building (x2900), Bluff Hall (x4253), Prairie Hall (x4252), Woodland Hall (x4255) or Evergreen Hall (x4254) front desk. Staff on duty will assist you. For apartment residents, if the Commons Building is closed, call University Police at 911 for emergencies or x3324 for non-emergencies. University Police will contact the RA on duty.

### Fire

#### *Cougar Village*

Call University Police at 911 and immediately notify the Cougar Village Commons desk (x2900).

In the event of FIRE, Cougar Village residents should proceed in the following manner:

1. When the alarm is given, all residents, except fire crews and others with specific assignments, must leave the building immediately. Try the nearest exit. If the door or door handle is extremely hot, do not open; remain in your living unit keeping doors tightly closed, and go to the balcony or window to await rescue by the fire department.
2. Do NOT put water on a grease fire! Try covering it with a lid to smother.

#### *Bluff, Prairie, Woodland and Evergreen Halls*

In the event of a FIRE, residence hall students should call University Police at 911 and should proceed in the following manner:

1. When the alarm is given, all residents, except fire crews and others with specific assignments, must leave the building immediately. Every alarm must be treated as an emergency.
2. Evacuate using the stairwells closest to the wing in which you are located. If the door is hot, return to your room, and close the door. Wait by the nearest window for rescue from the fire department.

3. Persons leaving the building for evacuation purposes should take an ID, jacket and shoes with them. They should not try to take any other personal items.
4. The circle drives in front of the residence halls are non-parking areas designated for EMERGENCY VEHICLES ONLY. The fire department may use force to remove unattended vehicles blocking the way of the emergency vehicles.
5. Residents should use the following locations when gathering outside during a fire alarm:
  - Bluff Hall - Exit the building and go directly across Circle Drive to the other side of the street.
  - Prairie Hall - Exit the building and go directly to the Prairie Hall volleyball court near the parking lot.
  - Woodland Hall - Exit the building and go directly to the Woodland Bowl.
  - Evergreen Hall - Exit the building and go directly across Circle Drive to the other side of the street.
  - Cougar Village - Exit the building and gather in a grassy area a safe distance from the building and keep driving pathways clear
6. When fire and police officials arrive on the scene, they are automatically in charge of the situation. They will give the "ALL CLEAR" when the buildings are safe to be entered.

### Micro-Mobility Devices

The use of micro-mobility devices in housing buildings is prohibited. Micro-mobility devices that are small enough to be carried into the building (i.e. scooters and/or skateboards) are permitted for storage and charging, but cannot be used in the building. Residents are required to follow the manufacturers' safety recommendations regarding charging and storage. E-bikes or large scooters/skateboards are not permitted in University Housing buildings and cannot be stored or charged in housing buildings.

### Fire Alarms

Residents are expected to evacuate the building immediately, or when directed to do so, for a fire alarm. Failure to quickly and promptly obey the direction of a University Housing or civil official during an emergency will result in disciplinary action. Residence hall students should lock their doors and bring their keys and Cougar Cards with them when evacuating the building, as they will be required to swipe their Cougar Cards upon re-entering.



When an individual smoke detector is activated in Bluff, Prairie, Woodland or Evergreen Halls, a horn will sound. A signal will be sent to the fire alarm panel at the front desk.

### **Fire Extinguishers**

Fire extinguishers are located in each Cougar Village apartment, in building hallways, and in the Bluff, Prairie, Woodland and Evergreen Hall hallways. These may be used in case of a fire. If a fire extinguisher is discharged or below accepted levels (needs recharging) you must report it to University Housing Facilities Management (x3626) immediately so it may be recharged. **Tampering with fire extinguishers or other safety equipment is prohibited.** Depleting the safety device can leave residents defenseless in the event of a fire. Residents responsible for destructive use of an extinguisher will be charged the cost of recharging or replacing equipment and will be subject to disciplinary procedures.

### **Overloading Outlets**

All living units are wired to provide ample outlets in each room. Overloading outlets with multiple plug connectors or extension cords is very dangerous. If this happens, circuits may become overloaded, cause the wires to melt and possibly start a fire. Cougar Village and Evergreen Hall kitchens and bathrooms and Bluff, Prairie and Woodland Hall bathrooms have ground fault circuit interrupter outlets. These devices are designed to protect against hazardous electrical shocks that can happen when one touches an appliance or cord that is “live” through a faulty mechanism, or damp/worn insulation. The circuit interrupter cuts the electricity to that outlet to protect against serious electrical injury. Extension cords without surge protection are prohibited.

### **Smoke Detectors**

Smoke detectors are located in the living room and bedrooms of each Cougar Village apartment and Evergreen Hall unit, and in each room of Bluff, Prairie and Woodland Halls. Smoke detectors in Cougar Village apartments have a light that will illuminate when the signal is in alarm. When the alarm is activated, an audible sound will occur in the hallway, breezeway and/or living unit.

The smoke detectors in Bluff, Prairie, Woodland or Evergreen Hall each have a green blinking light to indicate that it is working properly.

**Do not tamper with smoke alarms.** If the alarm is tampered with or removed, a signal may be sent to SIUE Police and an audible signal will occur in the hallway or breezeway. If you hear this sound, call 911 immediately. If the smoke detector is not working, report it to University Housing Facilities Management (x3626). **Dismantling, turning off, or otherwise covering this appliance, is prohibited and may result in termination of your residency and city or state charges.**

### **Fire Safety Equipment**

Tampering with fire equipment is a violation of the SIUE Student Code of Conduct, as well as state and federal law. People found guilty of tampering with fire equipment (alarms, hoses, extinguishers, smoke detectors, sprinklers, door closures, emergency exits, fire alarm pull stations, etc.) for other than actual emergency situations or intentionally setting false fire alarms, face a jail sentence, fines up to \$10,000 and expulsion from the University.

Burning any substance or setting fires in the halls, including fliers or other posted material, will result in criminal prosecution. Housing staff will enter your living unit during safety inspections and some breaks to check door closures and smoke detectors for proper working order. Should these items be found missing, inoperative or dismantled in any way, they will be repaired immediately, and charges will be assessed to the residents of the appropriate living unit. If the smoke detector is not working or fire extinguisher needs to be recharged, residents should report it to University Housing Facilities Management (x3626) or submit a Maintenance Request online at [siue.edu/housing](http://siue.edu/housing).

### **Tornado or Other Inclement Weather**

#### *Cougar Village*

In the event of a TORNADO or other inclement weather alert, a long, wavering intermittent civil defense siren will sound. Cougar Village residents should proceed in the following manner:

1. When the civil defense siren alert is sounded, residents in the **500 area** should proceed immediately to:
  - a. a downstairs neighboring apartment; or
  - b. the kitchen area of your apartment under the breakfast bar.

2. When the civil defense siren alert is sounded, residents in the **400 area** should proceed immediately to:
  - a. the kitchen or bathroom areas of a first floor apartment; or,
  - b. the center of the first floor of your building under the stairwell.
3. The e-Lert notifications will carry ALL CLEAR information.

#### *Bluff, Prairie, Woodland and Evergreen Halls*

In the event of a TORNADO or other inclement weather alert, a long, wavering intermittent civil defense siren will sound. Residence hall students should proceed immediately to the first floor residential hallways or bathrooms (away from lounge windows). The e-Lert notifications will carry ALL CLEAR information.

If the siren sounds, it is usually too late to proceed to a remote protected area. Go to an interior room such as a hallway, closet or bathroom. Crouch low to the floor, facing down, and cover your head with your hands. A bathtub may offer partial protection. Cover yourself with a mattress, blankets, etc. to protect against falling debris.

#### **Medical Emergency**

In case of serious injury at the University, observe the following procedures:

1. Contact University Police by dialing 911.
2. Give your name; describe the nature and severity of the medical problem, and the location of the victim.
3. Do not move the injured, except for protection from further injury.
4. **Do not administer first aid except for the following:** Flush any chemical and/or fire burns with cold water or immerse the affected area in cold water, if possible.
5. Stay with the victim until the police and ambulance arrive.
6. If blood is present, contact University Housing Facilities Management to clean the blood spot.

#### **Electrical Appliances**

A reasonable number of electrical appliances may be used if they are electrically safe and do not have exposed wires or heating elements. The wiring in Bluff, Prairie and Woodland Halls is not able to handle high-wattage appliances such as hot plates, broilers, skillets, woks, air conditioners, toaster ovens or space heaters. The only exceptions are coffee pots, crockpots and small blenders. Cooking in Bluff, Prairie and Woodland Hall rooms, and bedrooms of Evergreen Hall, is not permitted. **Halogen lamps are not permitted in any University Housing living unit.**

Residents may have an electric alarm clock, electric blanket, study lamp, hair dryer, razor, curler, radio, television, stereo (headphones are encouraged) and refrigerator, provided it is less than 5.0 cubic feet, no more than three amps, and only one per resident. Students may also have one microwave per room, provided it is 800 watts or less or part of the MicroFridge® refrigerator and microwave combination. Surge protector extension cords should not be used for refrigerators or appliances over 100 watts. No electric cords are allowed through doorways or windows. Surge protector extension cords are the only type of extension cord allowed in University Housing.

#### **Key Control**

The living unit key you receive at check-in is the principle means of security for your belongings and those of your roommate(s). Keep your living unit locked at all times to prevent theft. The key is University property and may not be loaned or duplicated. Lending a key to anyone, or attempting to obtain another resident's lock-out key, is a security violation and will be treated as a disciplinary matter.

#### *Residence Halls*

If you live in Bluff, Prairie or Woodland Halls, you will have one room key and one separate mailbox key. Your room key will also open your bathroom. Residents of Evergreen Hall will have a key to open the living unit and a separate mailbox key.

#### *Cougar Village*

If you live in Cougar Village, the keys for your assigned apartment and mailbox are issued to you when you check in. On the 400 side, your apartment door key also opens your storage closet and your mailbox. On the 500 side, your apartment key also opens your mailbox. If you wish to access your storage closet, you must check out the storage closet key for your unit from the Cougar Village Commons front desk.

Family Residents Note: A key will only be issued to the contracted resident. To receive another key, you must request permission from the Director of University Housing. Keys (including lock-out keys) will not be issued to children under 12 years of age.

#### *Lock-outs*

If you lose your key, you have the following options:

1. You may check out a lock-out key from the Commons Desk for 30 minutes or your residence hall front desk for 15 minutes while you search for your key. If the lock-out key is not returned within the time designated for your area, you may be charged for a recore or a \$10 (\$12 CV) late return fee. The late return fee will be applied once every 24 hours until the key is returned. If a lock-out key is not returned within 72 hours, a recore will be completed on your living unit and you will be charged for the cost of the recore. No one except assigned residents may check out a key for a living unit. Any inappropriate use of the key privilege will result in referral to the Community Director for disciplinary procedures.
2. If your key is lost or stolen, you are expected to report that to the front desk to begin the lock change process. If the lock is recored, you will be charged for the replacement. The cost varies upon the type of living unit. A temporary core will be installed within 48 hours during regular business hours.
3. If you are locked out of your residence hall room, a housing staff member cannot let a resident or anyone else into another resident's room for any reason. If you are locked out of your apartment when the Commons Building is closed, call the University Police (x3324). A member of the University Housing staff will meet you at the Commons Building to assist you. You must have a picture ID, and a \$25 charge will apply.

#### *Elevator and Gate Passes*

You may check out an elevator key from your residence hall front desk for 30 minutes. If the elevator key is not returned within the time designated, you may be charged a late return fee, depending on the length of time a key is checked out.

You may check out a gate pass in Cougar Village for up to one hour. If the gate card is not returned within one hour, a charge of \$20 will be issued. If the gate card is not returned in 24 hours, a charge of \$35 will be issued to replace the gate card.

#### **Security in the Residence Halls**

If you live in a residence hall, your Cougar Card (student ID) will open the main doors, which are locked from 11 p.m.-7 a.m. These doors are designed to keep non-residents out, and help prevent theft and vandalism. Never open a door for strangers. Do not admit the people the locks were intended to exclude. If they have any business inside, they will either have an accessible ID or be accompanied by a host resident.

Residents are required to carry their Cougar Cards at all times and to show/swipe the card each time they enter the living area of their building. We expect your patience and consideration during busy times. Visitors must stop at the front desk and register. The guest must leave a valid picture ID and must be escorted by a resident host at all times while in the building/Cougar Village.

The visitation policy allows you to have guests from 8 a.m.-2 a.m. Anyone staying past 2 a.m. is considered an overnight guest and must be approved in advance. Bluff, Prairie and Woodland residents must submit a completed overnight guest form by 2 a.m. or when the guest arrives.

#### **Swiping IDs in the Residence Halls**

Before entering the residential area, all residents must swipe their Cougar Card in the electronic card reader at the front desk. Front desk managers and Housing staff reserve the right to inspect a Cougar Card when swiped at the front desk. This is to confirm the bearer of the card is the rightful possessor of the ID card. If you do not have your Cougar Card upon entering the residence hall, or your ID will not properly scan, you will be asked to enter your 800 number. Continually not having your ID may result in disciplinary action, as students should be able to identify themselves as an SIUE student at all times.

It is considered fraud to allow another person to use your Cougar Card to gain entry into the building or to use your meal plan. Staff members also reserve the right to inspect bags, backpacks and book bags to check for alcoholic beverages and other prohibited items. Guests will be signed in at the front desk, and IDs from the guests and host will be kept at the desk. Any resident or guest who behaves in an inappropriate manner toward the desk manager or other staff member will be referred for disciplinary action.

### **Stolen/Illegal Items**

Stolen or illegal items in plain view of a University Housing staff member upon entering a living unit on official business will be confiscated and held as evidence in disciplinary actions or reported to University Police for legal action.

### **Mandated Reporting**

All University Housing staff members, including Resident Assistants, are mandated reporters. The complete University Sexual Assault, Sexual Misconduct and Relationship Violence Policy and Procedure can be found at [siue.edu/policies](http://siue.edu/policies).

## **STANDARDS FOR STUDENT CONDUCT**

### **Understanding the University Housing Student Conduct Process**

The University Housing Student Conduct process is designed to encourage students' growth and development. Personal growth will result in responsible behavior and the exercise of sound principles for healthy interpersonal relationships. This underscores the importance of self-discipline and respect for the rights and privileges of others.

The total disciplinary effort encompasses correction and prevention, rather than punishment alone. Due process is an essential part of this approach to discipline and is emphasized to ensure a fair resolution meeting. Due process entails notice of charges, a fair resolution meeting and right to appeal.

Thus, no matter which University agent deals with a particular disciplinary situation, consideration is given to all factors and information relative to the case.

### **Responsibility for Maintaining University Housing Student Conduct Process**

Whenever a number of people live together in a community, it becomes necessary to formulate procedures and regulations to provide for an orderly environment. University Housing procedures and regulations have been developed by students and staff to ensure equality of opportunity for each student and student group in the attainment of academic and personal objectives. SIUE considers students to be mature individuals who are responsible for establishing and accepting appropriate standards of conduct. All students are expected to conduct themselves in accordance with the regulations of University Housing, the University, and such laws of the city, state and federal government that apply, and particularly, to respect the rights of other citizens in the University Housing community. If self-responsibility and self-discipline are not exercised by each individual residing in University Housing, it becomes necessary for University Housing to exercise its responsibility for the maintenance of individual discipline, as delegated by the Chancellor and the SIU Board of Trustees.

### **Student Conduct Process**

The University Housing Student Conduct process consists of five steps.

1. Notice of a possible violation should be reported to a University Housing staff member. The University Housing staff member or another University Housing professional staff member will serve as the Student Conduct Administrator. Notice of a possible violation can be submitted in writing by anyone in the University community.
2. After reviewing the notice of a possible violation, the Student Conduct Administrator will request in writing a resolution meeting with the student or students involved. The notice must contain: The request for a resolution meeting by a specified deadline and the alleged conduct of the student or guest; i.e., charges. The purpose of the meeting is to make the student aware of charges and discuss their involvement in order to determine whether further action is warranted.
3. The Student Conduct Administrator manages the resolution meeting. Should the Student Conduct Administrator be one of the parties involved in the matter at issue, another Student Conduct Administrator will be appointed by the Associate Director for Residence Life to manage the initial conference. At the meeting, the Student Conduct Administrator will:
  - a. Explain the charges and request information from the student.
  - b. Determine if further action is warranted.

- c. Request a plea from the student.
  - d. Determine if the Student Conduct Administrator can decide the case or if the student must be charged with social misconduct as outlined in the Student Conduct Code. If students are non-residents or the incident may jeopardize the student's enrollment status, the case will not be decided by the Student Conduct Administrator.
  - e. If the student fails to respond by the deadline listed in their Charge Notice from the Student Conduct Administrator for a meeting, the case may be resolved in the Respondent's absence through an In Absentia Resolution. The Student Conduct Administrator will, in their professional capacity, make a determination on responsibility for any Formal Charge(s) and may specify any appropriate outcome(s). The student may appeal this decision as outlined in the appeal process.
4. If it is determined that the Student Conduct Administrator will decide the case, they may do so at the meeting. The Student Conduct Administrator has the following options:
- a. Dismissing the case. A letter will be sent to the student to confirm the decision.
  - b. Sanctioning the student. Student Conduct Administrator will apply the appropriate sanction (see Sanctions). The decision concerning an appropriate sanction may be discussed in the initial conference. However, a decision may or may not be made during the meeting. A written decision will be made during or after the meeting.
  - c. Referring the case to the Office of Student Conduct. The case will be processed through the SIUE Student Conduct Code. The Student Conduct Administrator will provide the Associate Director for Residence Life with the incident report and notes from the initial conference. This information will be forwarded to the Dean of Students or designee.
5. A student has the right to appeal the decision of the Student Conduct Administrator. Appeals should be submitted in writing to the Director of University Housing within two working days of the date of the sanction letter.

### **Standard of Evidence**

Formal rules of evidence are not applicable to the University Housing Student Conduct Process. If a student denies responsibility for an alleged policy infraction, the Student Conduct Administrator must make their decision based on the preponderance of the evidence. After weighing all of the available evidence, the Student Conduct Administrator will decide whether there is more evidence (greater than 50%) that the student is responsible for the misconduct than evidence that they were not.

### **Sanctions**

This section defines the sanctions which may be imposed for violating University Housing terms and conditions or living guidelines. The sanctions listed in this section may be imposed independently or in combination. Sanctions should be selected and imposed with two goals in mind: (1) to protect the members of the University Housing community and (2) to assist in the education of the person responsible.

1. Disciplinary Reprimand. A written reprimand noting the seriousness of the violation of the University Housing rules and regulations. Additional future violations of policy, including repetition of the behavior resulting in the initial reprimand, will subject the student to further sanctions.
2. Disciplinary Warning Status. A written warning noting that repetition of violations or additional violations will subject the student to further sanctions. This warning shall last for a stated period of time and until the conditions of any other imposed sanctions have been met.
3. Restitution. Payment for the restoration of property. Failure to pay the assessed amount in a specific period of time will prevent the student from obtaining transcripts and registering for classes, and may subject the student to further sanctions.
4. University Residence Probation. Probation is issued when a student may be at risk for separation from University Housing should further violations of policy occur. This requirement imposed by the Student Conduct Administrator requires that the student demonstrate, for a specific period of time, the capacity of conduct in conformance with the University Housing standards. Any violation of University and Housing policies while on University Residence Probation may result in separation from the University Housing residence and/or other sanctions.

5. **Parent Notification.** The University may notify parents of students under the age of 21 years for violations of federal, state or local law or institutional disciplinary rule or policy regarding the use or possession of alcohol or controlled substances.
6. **University Residence Transfer.** The transfer of a student from one University residence (living unit or building) to another by the Director of University Housing or designee.
7. **Community Service.** Any violator of the University Housing terms and conditions and/or Housing policies may be required to perform community service. A student may choose to perform community service in lieu of an assessment for restitution for damage to University property.
8. **Administrative Referral.** If the Student Conduct Administrator, Associate Director of Residence Life, or Director of University Housing perceives that it is necessary that a student be given a mandatory referral to another campus office/department or an intervention program, they may choose to do so. Refusal on the part of the student may result in further disciplinary action.
9. **Loss of Privileges.** Denial of specified privileges for a designated period of time, including but not limited to: loss of participation in certain activities, loss of guest privileges, and/or loss of access to designated facilities or areas.
10. **University Suspension.** Suspension excludes a student from University Housing facilities for any reason during the stated period of suspension and disallows a student from all activities sponsored by University Housing, whether on or off campus. A resident student under a weekend suspension is prohibited from being in University Housing facilities following their final class on Friday through 5 p.m. on Sunday.
11. **University Residence Separation.** A student will be required to properly check out 72 hours after notification. In cases in which a resident's behavior constitutes a significant threat to the safety of the residents or other persons or to the property of others or the University, a maximum of 24 hours notice will be given. The resident will be held financially responsible for 50% of the remainder of the contract.

### **Consistency and Fairness**

Student Conduct Administrators must evaluate each situation and student individually to arrive at the most appropriate sanction. As a result, a sanction for one student may differ from one for another student with a "similar" policy infraction. The Student Conduct Administrator must consider multiple factors, including the details of the current incident, the student's previous conduct history, attitude and other factors in their decision.

### **Appeals**

Students should follow these guidelines carefully when appealing a University Housing cleaning and damage charge, a student conduct outcome, payment extension, staff member's decision or contract cancellation:

1. **All appeals must be made in writing.** It is important that the appeal be clear, concise, factual and thorough.
2. The student who wishes to appeal a decision must email a written appeal, along with any supporting documentation. Each case will be considered on its own merits.
3. All disciplinary appeals must be made within two business days of the decision.
4. **All damage charge appeals must be made within 15 days of the decision if the resident has vacated.** Appeals for damages of current residents must be made within two business days of charge notification.
5. The Associate Director for Residence Life is the appeal officer for cleaning and damage charges and student employment accountability.
6. The Associate Director of Housing Operations is the appeal officer for decisions made by the Central Housing staff and appeals related to Emotional Support Animals.
7. The Director of University Housing is the appeal officer for any actions taken as a result of a resident going through the student conduct process.
8. The Director of University Housing will hear all appeals of University Housing decisions after the preceding steps have been followed.

## Proceedings

All proceedings, including the initial meeting, are carried out in a manner which is informal and at the same time assures fundamental fairness. Records regarding conduct proceedings, including incident reports, conduct letters, notes for resolution meetings and records from appeal proceedings, will be maintained by University Housing. These records may be reviewed by the student who is involved during normal business hours. A request to review these records must be made 24 hours in advance, so records may be prepared for viewing. Personal information of other students, staff, or faculty will be omitted to protect privacy. Records will not be available to any member of the public, except upon written consent of the student involved.

## Statement of Student Rights

1. The student has the right to a thorough resolution meeting.
2. The student has the right to a fair resolution meeting. In cases of obvious and/or significant bias, the student may request an alternate Student Conduct Administrator.
3. The student has the right to review the incident report(s), sanction letter(s), and any other notes or documents pertaining to their case.
4. The student has the right to one level of appeal within the University Housing Student Conduct process.
5. The student has the right to be informed of all allegations made against them prior to the resolution meeting.
6. The student has the right to have a student, faculty or staff support person in any resolution meeting pertaining to their case. (This individual serves as an advisor to, rather than a representative for, the student.)
  - a. The support person's role is to observe the process and provide support and guidance to the student, as needed. The support person does not "represent" the student or speak on their behalf.
  - b. Resident Assistants may not serve as a support person due to the potential for conflict of interest. However, the RA can always serve as a resource for students prior to and after the resolution meeting.
  - c. The support person may not have a conflict of interest with the case being investigated.

## Student Conduct Guidelines

### Prohibited Items

The following items are not allowed in any University Housing units, including patio and balcony areas. This includes Bluff, Prairie, Woodland, Evergreen and Cougar Village.

- **Appliances.** Full-size refrigerators other than those already provided (only units up to 5 cubic feet are allowed) are prohibited. Dishwashers or any other large appliance are prohibited. Washers and dryers are not permitted in the living units. Laundry facilities are available in all residence halls, the Cougar Village Commons Building, and in buildings 405 and 429 of Cougar Village.
- **Pets.** The ONLY pets that are allowed in University Housing are fish in an aquarium. Aquariums are limited to 30 gallons per living unit. Residents may not volunteer to watch a pet nor have one visit. Residents with an accommodation who require the use of a service or emotional support animal must submit a request to the Office for Accessible Campus Community and Equitable Student Support (ACCESS) for review and approval prior to the animal being in the living unit. If it is confirmed that you have an animal in your living unit, your residency may be terminated. Residents are discouraged from feeding the wildlife (for example, geese, deer, cats, etc).
- **Candles/Open Flames.** Open flames, such as those from candles and incense, are extremely dangerous and not permitted in any University Housing living unit. Candles are allowed for decorating purposes, as long as the wick has been removed. Burnt candles and candles with wicks intact will be confiscated by Housing staff.
- **Micro-Mobility Devices:** The use of micro-mobility in housing buildings is prohibited. Micro-mobility devices that are small enough to be carried into the building (i.e. scooters and/or skateboards) are permitted for storage and charging, but cannot be used in the building. Residents are required to follow the manufacturers' safety recommendations regarding charging and storage. E-bikes or large scooters/skateboards are not permitted in University Housing buildings and cannot be stored or charged in housing buildings.

- **Firearms, Weapons and Combustibles.** Firearms, ammunition, BB guns, stun guns, air guns, pellet guns, paint guns, firecrackers, bows and arrows, knives more than 3" long, martial arts weapons, and gasoline (or other combustible items) are not permitted in University Housing. State Law requires that students, faculty and staff must be granted written permission from the chief security officer on campus before bringing firearms, weapons and ammunition to University properties. Any firearms, weapons and/or ammunition must be stored on campus with University Police. Twenty-four hour accessibility is provided.
- **Bonfires and Fire Pits.** Bonfires and fire pits are not permitted without prior permission from University Housing. The fire department must be present.
- **Lofts/Waterbeds.** Lofting includes the use of additional structures and supports other than those provided by University Housing, i.e. bed risers. Additionally, extra bed posts may not be used to loft a bed.
- **Recreational and Sporting Equipment.** In order to maintain a reasonable level of safety and noise, playing with sporting equipment of any kind (including roller blading, skateboarding, scooters and bouncing balls) is prohibited in all University Housing buildings. This equipment may be stored in the living unit, but must not be used until they are outside of the building.
- **Super Soakers, sling shots, laser tag, nerf guns,** and other recreational equipment that can injure another person or cause damage to property will not be allowed in any University Housing facility or on University Housing property.
- **Rollerblades (inline skates), hoverboards and skateboards** may not be used inside of *any* building, on the Commons Building deck, on bike racks, or on the tennis and basketball courts.
- **Water fights** are hazardous to personal safety and damaging to University property and are not allowed inside any University Housing building. Those participating in water fights inside are subject to disciplinary action.
- **Satellite Dishes.** Satellite dishes that attach to any University Housing facility (including balcony railings) are prohibited.
- **Barbeque Grills.** No gas grills are permitted in University Housing. No barbecue grills are permitted inside any housing facilities. No barbecue grills may be stored or used on the balconies of Cougar Village.

- **Extension Cords.** All single-and multiple-use extension cords must be UL-approved outlet strips with fuse or breaker.
- **Devices used for rapid consumption.** This includes, but is not limited to: funnels, bongos, beer pong tables, etc.
- **Liquid bleach.** Prohibited in all facilities *except in Cougar Village*. It can damage carpet located in Bluff, Prairie, Woodland and Evergreen Halls. Gel or powder cleaning products with bleach are permitted, but should be used with care. Damage caused by using not as intended would be the financial responsibility of the resident.
- **Space heaters.** Space heaters are prohibited in all University Housing facilities.
- **Personal Locks.** Personal locks cannot be added to any University Housing door, including patio and balcony doors.
- **Flushable Wipes.** Flushable wipes are not flushable and will cause plumbing issues in your living unit.
- **Adhesive String LED Lights.** Adhesive string LED lights are not removable and will cause damage to the walls in your living unit.
- **3D and Wireless Printers.** Wireless printers are not supported by the campus network
- **Humidifiers**

The following items are not allowed in Bluff, Woodland or Prairie Halls.

- **Any appliances with exposed heating elements.** This includes, but is not limited to: hot plates, toasters, toaster ovens, Foreman grills, etc. The only exceptions are coffee pots, crockpots, small single-serve air fryers, and small blenders. Cooking in student rooms is extremely dangerous and is not permitted. Residents who violate this policy are subject to charges and disciplinary action.
- **Alcohol or alcohol containers.** All alcohol containers, both full and empty, and shot glasses are prohibited in Bluff, Prairie and Woodland Halls.



## **Tobacco Policy**

As of July 1, 2015, smoking is prohibited on all Southern Illinois University Edwardsville campus property. "Smoke" or "smoking" consists of the carrying, smoking, burning, inhaling, or exhaling of any kind of lighted pipe, cigar, cigarette, hookah, weed, herbs, or other lighted smoking equipment. "Smoke" or "smoking" also includes products containing or delivering nicotine intended or expected for human consumption (including but not limited to, electronic cigarettes, chewing tobacco and snuff) or any part of such a product, that is not a tobacco product as defined by Section 321(rr) of Title 21 of the United States Code, unless it has been approved or otherwise certified for legal sale by the United States Food and Drug Administration for tobacco use cessation or other medical purposes and is being marketed and sold solely for that approved purpose. "Smoke" or "smoking" does not include smoking that is associated with a native recognized religious ceremony, ritual or activity by American Indians that is in accordance with the federal American Indian Religious Freedom Act. This prohibition does not apply to any instance in which an individual is travelling through or parked on a campus in a vehicle that is not owned, leased or operated by a state-supported institution of higher education.

## **Alcohol Policy**

Each resident of University Housing is responsible for informing their guests of these regulations and ensuring that guests are in compliance with the University policy on alcoholic beverages. The resident may be subject to disciplinary action for guests' non-compliance with these regulations. Non-student guests may be subject to civil and criminal action for violation of these regulations.

### *Intoxication*

Intoxication is not an acceptable or appropriate condition and may be cause for disciplinary action. Intoxication is defined as either (1) not having the normal use of mental or physical faculties due to the introduction of alcohol or other drugs into the body; or (2) having a blood alcohol concentration (BAC) of 0.08 or more.

All guests who visit University Housing are subject to the following regulations:

### *Bluff, Prairie and Woodland Halls*

No alcohol, alcohol containers (even if empty), alcohol or controlled-substance branding decor, devices or activities used to promote rapid

consumption of alcohol (i.e. - funnels, bong, beer pong tables, etc.) are permitted in Bluff, Prairie or Woodland Halls at any time. Controlled substances are also prohibited. Guests must adhere to the no alcohol policy. Anyone found in violation of this policy is subject to the student conduct process.

### *Evergreen Hall and Cougar Village*

1. Residents of Evergreen Hall and Cougar Village and their guests who are 21 years of age or older who choose to possess or consume alcoholic beverages may do so in the following places and/or circumstances, except for the provisions of policy 6C1 paragraphs 2-4 (Regulations Governing Alcoholic Beverages at Southern Illinois University Edwardsville).
  - a. If alcoholic beverages are possessed or consumed, then those beverages must be present only in living unit. Alcoholic beverages are prohibited outside of the living unit, including such areas as lounges, indoor recreational areas, breezeways, hallways, stairwells, balconies, parking lots, patios, multipurpose rooms, laundry areas, grounds surrounding any University building or other public areas.
  - b. Those residents who are 21 years of age or older may bring alcoholic beverages into living units; however, alcoholic beverages may only be carried to living units in non-transparent bags. If the alcoholic beverages are clearly visible, the alcoholic beverages will be confiscated and destroyed. Violation of this provision of the policy may result in disciplinary sanctions as listed in the Student Conduct Code.
  - c. Alcoholic beverages carried or transported in containers which are open will be confiscated and destroyed. Violation of this provision of the policy may result in disciplinary sanctions as listed under Part D in the Student Conduct Code.
2. Containers holding more than one gallon of alcoholic beverages or devices promoting the rapid consumption of alcohol (i.e. - funnels, bong, beer pong tables, etc.) are prohibited on University property and will be confiscated. No kegs are permitted. Possession of a keg(s) may lead to University Residence Separation.

3. Activities that promote the rapid consumption of alcohol are prohibited. This includes, but is not limited to drinking games, such as beer pong and water pong.

### **Gatherings with Alcoholic Beverages Present at Cougar Village or Evergreen Hall Living Units**

- A. In order to sponsor an event with alcoholic beverages present in a Cougar Village apartment or Evergreen Hall unit, the following regulations apply:
  1. A resident who is a currently enrolled student, who is 21 years of age or older, and a resident of the living unit must be present.
  2. All guests present while alcohol is out and being consumed are 21 years of age or older.
  3. All other University and University Housing policies are followed.
- B. If a minor lives in the unit where the event with alcoholic beverages is being held, it is their responsibility, as well as the host's, to make certain the minor is not served and does not consume alcoholic beverages.
- C. A resident may not serve alcoholic beverages to any person who appears to be intoxicated. Some indicators of intoxication include slurred speech, staggering, the smell of alcohol on the person, bloodshot eyes and belligerent behavior. This is not to be construed as a definition of intoxication; however, these indicators are intended to be useful to hosts and other students.
- D. No activity that promotes the rapid and irresponsible consumption of alcohol will be tolerated. These activities include, but are not limited to: "chugging" of alcoholic beverages, competitive drinking activities (i.e. beer pong tables), and activities that employ peer pressure to entice people to consume alcoholic beverages.

### **Responsibilities of Host(s)**

- A. At an event with alcoholic beverages, the resident(s) of the living unit are considered the host(s) and are responsible for ensuring that only those students who are 21 years of age or older possess and/or consume alcoholic beverages at an approved event. Each host must have a plan for ensuring that only those individuals who are 21 years of age or older are served alcoholic beverages.

- B. The host(s) is responsible for the conduct of guests during the event and is expected to exhibit conduct compatible with acceptable standards as defined in the Student Conduct Code. If the guests are students, they shall be expected to follow the acceptable standards of conduct as defined in the Student Conduct Code.
- C. The host(s) is responsible for ensuring that persons who appear to be intoxicated are not served alcoholic beverages.
- D. The host(s) must remain alcohol and drug-free throughout the entire event.
- E. Non-alcoholic beverages (other than water) and food must be provided in appropriate amounts in a clearly visible and accessible area throughout the duration of the event. The amount of non-alcoholic beverages must be at least equal to, if not greater than, the amount of alcoholic beverages present.
- F. Any host(s) who does not comply with this policy will be subject to disciplinary action.

For more information on the Sanction and Enforcement of the Student Alcohol Policy at SIUE, see the SIUE Student Conduct Code.

### **Controlled Substances**

The Student Conduct Code of Southern Illinois University Edwardsville defines social misconduct to include violations of University policies and regulations, local ordinances, and state and federal laws, which include, without limitation, the manufacture, sale or distribution, and/or the unauthorized possession or use of controlled substances. The misuse of chemical or controlled substances that may create a hazard to oneself or others is considered a violation of this policy. Such violations may result in termination of residency from University Housing.

### **Cannabis**

While adult (21 year old+) recreational and medical use of cannabis is allowed in the State of Illinois, SIUE is a drug-free campus and recreational and medical cannabis is not permitted. Cannabis is considered a federal offense, which informs compliance with federal funding requirements. Cannabis, paraphernalia, products containing cannabis, or CBD products containing THC are prohibited on campus.

## **Damages, Vandalism and Group Billing**

Residents are asked to help preserve their communities by reporting incidents of damage or vandalism to the Community Director or Assistant Community Director. In all cases, Housing staff will work to identify the responsible party. If the responsible party cannot be identified, the entire building/wing will be held responsible. Charges associated with excessive cleaning or repair of damages caused by vandalism will be divided equally among all residents of the building/wing, and the residents will receive a bill from the University. Residents will be given notice of acts of vandalism and have the opportunity to present any information that would lead to the identification of the responsible party. Please respect your community! If you see anyone attempting to vandalize University property or leaving trash in public areas, please confront them yourself or contact the on-duty staff person for assistance.

You are financially responsible for any damage to your living unit and furnishings other than normal wear and tear. Furnishings must not be dismantled or removed from the living unit. No University Housing furniture is to be outside of the buildings, on balconies or in community lounges.

## **Noise Policy**

If you are having difficulty with a neighbor regarding noise, please attempt to talk to the person and resolve the problem. If you have further difficulty, please call the Front Desk/Commons Desk. The desk worker will then contact the RA on duty or an RA to follow up with the situation.

Guidelines for Noise in University Housing:

- Noise levels in and around University Housing are expected to be moderate and conducive to a positive study environment. The right to sleep and study is clearly greater than the right to make noise. Roommates and neighbors should reach a general agreement about acceptable noise levels to prevent conflict.
- Conversation and sound from stereos/radios, televisions, etc. should be kept subdued so that it cannot be heard outside of the living unit.
- Conversations in the stairwells, lobbies, hallways, breezeways or lounges should be conducted quietly.
- University Housing Staff may confront residents who are making too much noise, even if they have not yet received a complaint.

- In Bluff, Prairie and Woodland Hall if you can hear noise one suite down, then it is too loud.
- In Evergreen Hall if you can hear noise in the hallway 5 lights down from the space, then it is too loud.
- In the 400 side of Cougar Village, if you can hear noise just outside the building, then it is too loud.
- In the 500 side of Cougar Village, if you can hear noise from the sidewalk/other side of the building, then it is too loud.
- Residents confronted by University Housing staff or other residents due to noise levels are expected to reduce the noise level immediately.
- Courtesy hours should be observed 24 hours a day. If someone complains about noise; it is noise. Residents who are frequently confronted about noise complaints may be subject to discipline.
- Quiet Hours are established for more intense “quietness.” Sunday-Thursday, quiet hours are from 10 p.m.–9 a.m. On Friday and Saturday, quiet hours are from 12 a.m.–12 p.m. All noise should be kept to a minimum during these times. This includes common areas such as stairwells, lobbies, activity wing spaces, hallways, breezeways and lounges.
- Students who repeatedly violate the Quiet Hours policy may have their residency terminated.

## *Finals Week and Noise*

Twenty-four hour quiet hours start at 5 p.m. the Friday before exams begin and continue until 12 p.m. the following Saturday. During this time, no noise should be heard coming from any room, apartment or common area at any time, day or night. Please be respectful of your neighbors during this stressful time!

## **Animal Policy**

The ONLY pets that are allowed in University Housing are fish in an aquarium. Aquariums are limited to 30 gallons per living unit. Residents may not volunteer to watch a pet nor have one visit. Residents with an accommodation who require the use of a service or emotional support animal (ESA) must submit a request to the Office for Accessible Campus Community and Equitable Student Support (ACCESS) for review and approval prior to the animal being in the living unit. Residents must

complete required housing documentation, including the ESA Agreement, prior to bringing their ESA into the living unit. If it is confirmed that you have an ESA in your living unit and have not completed the required documentation and approvals, your residency may be terminated. If it is confirmed that you have an animal in your living unit, your residency may be terminated. Residents are discouraged from feeding the wildlife (for example, geese, deer, cats, etc).

### **Occupancy Policy**

These limits have been defined for the safety of residents. Exceeding the capacity may result in structural damage to floors, ceilings, and balconies. The cost of repairs will be the responsibility of the resident.

*Bluff, Prairie and Woodland Halls.* A maximum of nine persons may occupy a room at any time.

*Evergreen Hall.* A maximum of four times the number of residents who live in the unit may occupy the unit at any time.

*Cougar Village.* A maximum of 20 persons may occupy a first floor apartment, a maximum of 11 persons may occupy a second floor apartment, a maximum of four persons may occupy a balcony.

### **Guest and Family Housing Occupant Policies**

Residents are responsible for the actions of their guests (including financial responsibility for damages) at all times. Residents should inform their guests of University Housing policies and make sure they adhere to them. A guest is defined as anyone (friend or family member), SIUE student or not who is not an assigned resident of the living unit they are visiting and is voluntarily allowed admittance by a contracted resident of that living unit.

Contracted residents of family housing are also responsible for the actions of their occupants (including financial responsibility for damages) at all times. Family Housing contract holders should inform their occupants of University Housing policies and make sure they adhere to them. Anyone that the family housing contract holder adds to their contract (such as children, spouses, partners in a civil union) is considered an occupant.

In Bluff, Prairie, Woodland and Evergreen Halls, guests must be signed in at the front desk and must be escorted by their host at all times while in the living areas of University Housing. Guests include friends, parents and relatives. All guests high school age and above must leave a valid picture ID. Guests in Cougar Village do not need to be registered at the Commons, but they must be escorted by their host at all times while in the living areas of University Housing.

A guest may not use a resident's key or Cougar Card. Failure to properly register and/or escort visitors may result in loss of hosting privileges. Guests who violate University Housing policies may be asked to leave at any time. *In all University Housing facilities, guests who are not registered overnight guests must leave by 2 a.m.*

### **Overnight Guests**

An overnight guest is defined as an individual who is visiting in any living unit between 2 a.m-8 a.m. For those individuals living in residences halls, any individual living in the same hall that does not reside in the room is considered an overnight guest. In the residence halls, the appropriate paperwork must be submitted to host an overnight guest.

In order to have an overnight guest approved in Bluff, Prairie and Woodland Halls, you must obtain a Residence Hall Overnight Guest Registration form from your front desk. The form must be completed and submitted either upon or prior to your guest(s) arrival on campus. You will need your roommate's signature on the Residence Hall Overnight Guest Registration form. Please note, these signatures are verified by the staff and forgery of your roommate(s) signature constitutes a violation of the overnight guest policy and will result in disciplinary action. Residents without a roommate are still required to complete the Overnight Guest Registration form and submit to the front desk.

Thirty days after the beginning of each semester, you and your roommate may complete the Residence Hall Overnight Guest Registration Waiver form as long as both have completed the Roommate Agreement. This is an optional form that allows you to host an overnight guest without your roommate signing the Residence Hall Overnight Guest Registration form for each overnight guest. At any point during the semester, roommates can agree to discontinue the waiver and return to approving overnight guests for each occurrence. Roommates will need to complete a new waiver at the beginning of each semester. All other guest and overnight guest policies still apply.

In all University Housing facilities, a maximum of two guests may be approved for the same night, with no more than two single guests in a single living unit per night. These policies apply whether or not a resident has a roommate.

- Guests will not be able to stay any more than three nights in a seven-day period in any University Housing area. A seven-day period begins on Monday and ends on Sunday.
- If a guest stays for three consecutive nights in a seven-day period, a time period of one day must elapse before that same individual may be registered as an overnight guest again.
- Guests are not able to get around the three night rule by switching living units/housing areas or who hosts them. If this behavior occurs, the guest will be asked to leave University Housing and may not be allowed to return as an overnight guest in the future. The host(s) involved may also face disciplinary action. If the guest is a student, they may face additional disciplinary action.
- Residents cannot host overnight guests in their living space for more than three nights in a seven-day period.
- If a resident hosts any overnight guest for three consecutive nights in a seven-day period, a time period of one day must elapse before that same individual may be registered as an overnight guest again.

### Unauthorized Guests

All residents of a living unit are subject to discipline if unauthorized guests are discovered by University Housing staff.

- **Evergreen and Cougar Village**

Overnight guests are considered unauthorized if the guest is left unattended by the hosting resident and/or apartment-mates do not give consent for having the guest in the unit.

- **Residence Halls**

Overnight guests are considered unauthorized if the guest is left unattended by the housing resident and/or they do not have approval of their roommate (if applicable) and have not completed the overnight guest form prior to 2 a.m.

## COMMUNITY STANDARDS

### Community Responsibilities and Rights

Residents of University Housing possess specific rights while living and learning in Housing facilities. With these rights come reciprocal responsibilities to ensure the same rights for other members of the community.

Resident Responsibilities	Resident Rights
You have the responsibility to learn and adhere to the rules and regulations of the University and University Housing as stated in the Living Guide, Code of Student Conduct, and the Terms and Conditions of your contract.	You have the right to be informed of what is expected of you and your behavior while in University Housing.
You have the responsibility to uphold security policies, cleaning policies, and to keep your room/suite/apartment/bathroom door locked.	You have the right to live in a safe and sanitary living environment.
You have the responsibility to observe quiet hours and courtesy hours and to respectfully confront others who are interfering with sleep and study.	You have the right to a reasonably peaceful and quiet space in which you can sleep and study.
You have the responsibility to let your roommate know your preferences for sleep, study, guests and sharing belongings; and work through any differences in a mature and kind manner.	You have the right to articulate your reasonable needs within your living unit.
You have the responsibility to act in a kind, mature and civil manner when interacting with others, including interactions via social media.	You have the right to be free of fear from intimidation and physical or emotional harm; to be treated with dignity and respect.

You have the responsibility to comply with all University Housing policies and reasonable requests from University Housing personnel, including showing ID, scheduling meetings, etc.	You have the right to address grievances with University Housing staff in a civil manner; paying attention to time, place and manner.
You have the responsibility to be an involved member of the community. Involvement is not required, but has been shown to increase satisfaction with the college experience and promote growth and learning.	You have the right to participate in events funded by your Campus Housing Activity Fee dollars.
You have the responsibility to make smart, healthy choices; choices that do not negatively impact the community, yourself or others.	You have the right to the assistance of University Housing staff when you need help with a problem.

### Child Behavior Guidelines for Families

Cougar Village is a living and learning environment composed of people of all ages. The University Housing staff wants each resident to enjoy a minimum of restriction in their personal life; however, to help ensure the safety of children (non-students, under 18 years of age, residing in Cougar Village family apartments) and to ensure that apartment living is satisfying for the entire community, the following guidelines have been developed:

1. Parents are responsible for the supervision of their children at all times. Children under 10 must be supervised by an adult at all times and may not be issued a lock-out key at any time.
2. Play which is disturbing to residents is prohibited within reason after 9 p.m. or anytime during finals week.
3. Children who have not completed the 5th grade are not permitted to play outside of their apartments after the exterior lights come on, unless accompanied by an adult.
4. Playing in hallways is prohibited.
5. The use of sports equipment (i.e., balls, bats, etc.) is permitted only on baseball fields and in open areas, away from all buildings.

6. The use of weapons and toys capable of inflicting bodily harm is prohibited (i.e., knives, BB guns, darts, bow and arrows, squirt guns containing anything, pistols, sling shots, etc.)
7. Any damage to University property (i.e., air conditioners, playground equipment, mailboxes, building walls, etc.) caused by children will be charged to the resident parent.
8. Children are not permitted to play in or near garbage dumpsters or air conditioning units.
9. Children are not allowed to climb trees or hang on the limbs.
10. Parents are responsible for cleaning all trash littered by their children. This includes trash left on the grounds of Cougar Village or in Cougar Lake.
11. Parents must accompany all children under age 10 to and from University Housing programs, unless otherwise specified by University Housing staff or program fliers.
12. Cougar Village is state property. All state laws apply.
13. Asphalt walkways/roadways must be clear of personal property (i.e. toys, bicycles, etc.).

### Enforcement

While primary responsibility for supervision of a child rests with the parent or guardian, members of the community also share responsibility for maintaining a safe, harmonious environment. Should a child be seen violating the Child Behavior Guidelines, the behavior in question (unless warranting official intervention) should be brought to the attention of the child and their parent or guardian, and a report should be made to University Housing staff. Depending on the severity of the case, disciplinary action may be taken against the contracted parent/guardian.

### University Housing Sponsored Family Programming

Rules and guidelines have been developed specifically for children while they participate in programs facilitated by University Housing. These rules and guidelines are designed to enhance the well-being and safety of all participants. All University Housing programming areas requires that proper clothing be worn at all times. If a child does not have proper clothing (underwear, socks, swimsuit depending on day's activities),

the parent/guardian will be immediately notified to bring the item. Outside toys are not allowed, which include high-priced technology (iPod, Nintendo DS, etc.) and recreational items (sporting equipment, bikes, etc.). Negative or inappropriate behaviors, which includes, but is not limited to repeated non-cooperation, repeated bad language, vandalism, scratching, biting, and hitting are not tolerated. When negative behavior is displayed, attention of staff members divert to dealing with an individual child rather than focusing on the care and wellbeing of the entire group. Certain actions, such as those that risk the safety of the individual child, other children, or staff may warrant dismissal from that program or activity. Depending on the severity of the behavior, the contracted parent and/or guardian may be required to go through the conduct process.

### **Cleaning Guidelines**

#### *Cleaning and Safety Inspections*

Cleaning inspections are conducted by Resident Assistants one-two times per semester and twice in the summer. The purpose of this inspection is to check the conditions relative to standards required by University Housing.

Residents will receive advance notice from their Community Director or Resident Assistant informing them when this inspection will take place, as well as guidelines for the inspection.

RAs will open 500-side Cougar Village apartment furnace doors in advance of a cleaning inspection. Residents will be notified of this entry date.

If your living unit fails to pass the safety inspection, a notice will be left on your dining room table or a desk closest to the door. If your living unit fails the safety inspection, 48 hours will be allotted for correcting the deficiencies. Please contact your Resident Assistant with questions.

When a resident fails to correct the deficiencies in 48 hours, they are subject to unannounced inspection(s) within one week. Continual failure to meet safety and cleaning standards may result in disciplinary action, including termination of housing contract.

#### *Cleaning Policy*

Cleaning Contracts may be issued by your Community Director or Resident Assistant to those residents not maintaining a clean and sanitary living unit. A probationary period will be established by your Community Director, and cleaning checks will be conducted at random times during the probation period. Failure to maintain a clean and sanitary living unit after a Cleaning Contract has been issued may result in termination of residency.

Residents are responsible for maintaining living units in a consistently clean and sanitary condition. The following standards apply:

1. Living units must be kept clean and free of dirt. Properly dispose of trash and garbage in dumpsters/trash rooms.
2. All roommates will share the cleaning duties equally in the common living area, unless all are mutually agreeable to another arrangement.
3. All walks, hallways, patios, grounds and balconies within ten feet of a resident's apartment must be kept clean and clear of litter and debris.
4. Halls, lounges, kitchenettes, stove and microwaves in residence halls must be kept clean and clear of litter and debris.
5. Trash and/or garbage must be placed in the garbage receptacle within the apartment or in the dumpsters provided in each area near the apartments and in each trash room on each residence hall floor.
6. All furnishings, fixtures, walls, ceilings and living unit surfaces are to be kept clean and free of damage(s).
7. Shower curtains are required in all living unit showers. Residents are expected to reasonably keep water within the shower and/or tub area.

#### *Closing Cleaning Contracts*

Closing cleaning contracts are distributed by the resident assistant. Roommates are required to discuss and agree upon an equal division of labor regarding cleaning responsibilities. Each roommate will sign their name next to the items which they have agreed to clean. The Community Director or Resident Assistant will refer to the closing cleaning contracts if the residents fail to adhere to the contract.

The closing cleaning contract should identify the individual responsible for the cleaning deficiencies. Those individuals responsible for not cleaning items listed in a failed cleaning inspection report will be responsible for correcting the deficiencies. Unsigned contracts signify that all roommates are responsible for the consequences.

## Damages

The following information will help you avoid damage charges:

1. Residents are responsible for the care of their living unit and of all furniture, equipment and attachments within it.
2. All breakage, damage and the need for general maintenance and repairs must be reported to University Housing Facilities Management. Residents should submit a Maintenance Request via [siue.edu/housing](http://siue.edu/housing). The University will make all such repairs, with charges assessed to the resident(s) responsible for the damages.
3. Misuse of Furniture - Residents may not alter University furniture in their living unit beyond its intended set-up methods (i.e. - using cinder blocks, etc.). Mattresses and bed springs must remain on their respective frames. In addition, dressers, desks and bed ends (except to bunk beds) may not be stacked in any way due to safety considerations. All University furniture should remain in the living unit. Persons found in violation of this policy may face disciplinary action.
4. Items for which damage charges are usually assessed are:
  - Broken Cougar Village thermostats
  - Holes caused by decorating; residents are responsible for damages resulting from unapproved decoration
  - Dirty living units not meeting standards as specified by the check-out list
  - Scarred or broken furniture, fixtures and equipment, including removal of doors from bedroom closets
  - Burns to University furniture and other damage caused by smoking in the living unit, including the smell of smoke.
  - Cost of repairs or replacement resulting from accidental or willful damage

- Excessive damage to walls, wood and metal surfaces, sink counter tops, floors, and any University property
- All damage caused by vehicles driven through grass or within the clusters
- Any damage caused by guests
- Soiled mattresses and/or box springs

5. Residents are responsible for damages if they undertake repairs of any nature. Residents tampering with items that require repair by University Housing Facilities Management can be charged for resulting damages. The physical condition of the living unit should not be altered. Additional violations of maintenance policies and regulations could result in the termination of residency.

**NOTICE:** The cost of repairs is often very high, with hourly rates being paid at the state prevailing rate. Overtime and after-hours wages range from time-and-a-half or double time dependent upon repair. Parts are also very costly because they usually involve special ordering in small quantities.

### *Common Area Furniture*

Lounge and other common area furniture is for the enjoyment of all residents. Residents found with common area furniture in their living units will be charged for removal and subject to disciplinary action.

### *Community Property*

Community properties owned by University Housing such as pushcarts, shopping baskets and laundry carts have been specifically placed in each community. The use of these items should be considered a privilege and should not be misused or mistreated in any way, shape or form. After an individual is done using such an item, they are required to return it to the appropriate storage area. The practice of leaving these items in the hallway or on walking paths presents a danger to others living in the community in the event of an emergency and goes against the idea of shared community property for the benefit of all the residents residing within that area. The storage of such property in one's apartment or room is also strictly prohibited. In the event a resident is found responsible for creating an unsafe situation by leaving a pushcart, laundry cart or shopping cart in the hallway or walking path, or by storing such an item in their room, appropriate disciplinary action will follow.



## Roommate Agreement

Chances are, you have never shared a living space with someone else or your current roommate. Being a good roommate, and your overall University Housing experience, will depend upon your ability to listen, communicate and compromise. You and your roommate will be expected to complete a Roommate Agreement the first week of residency. Suitemate agreements and/or bathroom agreements may also be expected depending on the living unit. Your RA can help facilitate the Roommate Agreement and provide guidance.

## Decorating and Painting

To avoid excessive damage and repair costs, which would cause an increase in rental rates, you are expected to comply with the following guidelines or pay for the repairs necessitated by non-compliance.

### *Decorating Guidelines*

- All material used as wall decoration cannot cover more than one-third of a wall.
- If you want to hang anything on the wall, with the exception of the kitchen and bathroom walls, use dorm tape, tacks, push pins or small nails on a limited basis. Do not use tacks on wooden surfaces! Residents will be charged for repairs from excessive use of tacks, push pins and nail damage; and any clean-up associated with using adhesive tape, glow stars and other adhesive items attached to painted surfaces.
- The kitchens and bathrooms at Cougar Village apartments have been painted with enamel. You may not paint, puncture or otherwise mutilate the walls. Puncture marks will cause this paint to peel.
- Curtain rods/blinds will not support the weight of hanging plants.
- The use of tape, nails and adhesives is prohibited on living unit doors.
- Do not use tape on any painted surfaces. The only tape permitted on painted surfaces is dorm tape. Dorm tape can be found in the Cougar Store.
- Dart boards are not allowed on any wall or door in the living units or in the hallways.
- Nets, flags, lights or other items may not be hung from the ceiling.
- LED strip lights should not be attached to the walls as these are known to cause damage to paint and drywall.

- University furniture may not be removed from living units. Personal furniture may be placed in living units with the consent of all the residents of the unit.
- University property (i.e., outside lamp globes or University traffic signs), other than property of University Housing is not allowed in a living unit. Residents in possession of such material will have items confiscated and may receive fines and/or disciplinary action.
- Venetian or mini blinds may not be installed in Cougar Village. The hardware used to hang the blinds damages the walls.
- Nothing may be hung on the outside of windows, building exteriors or on the balconies.
- Do not remove curtains or change curtain hardware.
- Windows must be kept clear of tape, stickers, posters and signs that face outward.
- University lighting fixtures are not to be altered or substituted for hard-wired fixtures such as ceiling fans.
- Constructions such as panels, dividers, lofts, wall-mounted shelves and non-university bunks are not permitted.
- Residents cannot dig the ground around residence halls or Cougar Village apartments. This includes not being permitted to plant flowers, plants, etc. into the ground.
- Televisions or screens cannot be mounted to walls.

Residents should contact their Community Director or Assistant Community Director before decorating or personalizing is done that is not covered in one of the aforementioned guidelines. Decorating which is not approved may result in charges to restore the living unit to its original condition. The request for approval must be in writing and will be kept on file.

### *Holiday Decorating Safety Regulations*

- Only artificial Christmas trees are permitted in living units. No lights may be used on aluminum trees, since vibrations cut through the wiring insulation and cause the tree to become completely electrified.
- No electric lights are permitted around the outside of doors, windows or balconies/patios, as the power line passing through the door or window frame to an outlet could short the power.

- All decorations used on the inside of any University Housing building must be flameproof or made from material that is flame retardant.
- “Christmas Snow” or any decorations such as this may not be used on University property. This includes windows, doors, walls, brick and siding. This type of decoration has a tendency to be hard to remove and does not come off completely, leaving a stain.

#### *Painting/Adhesive Papers*

Residents are NOT allowed to paint their living units. Wallpapering, paneling, contact paper (including adhesive shelf liners) or any other type of adhesive materials (such as wallpaper borders) are not permitted on any wall or other surface within the living unit.

#### **Bicycle Storage**

Bicycles may not be stored inside the residence halls or Evergreen Hall, this includes e-bikes. In addition, bicycles may not be stored in Cougar Village breezeways, hallways or balconies. Bicycles must be locked to bike racks located near the buildings. Bikes locked to stairs, lamp posts, benches, or trees will be removed.

#### **Items Left Outside of Storage Closets and in Hallways/Breezeways**

Bicycles and other personal property left outside or improperly stored in the storage closets on the Cougar Village 500 side; in any hallway, breezeway or stairwell; or abandoned in a living unit, will be removed without notice and held for 30 days by University Housing. Abandoned property from a living unit will be inventoried before it is stored for 30 days. These items present a fire hazard in the storage areas due to the electrical equipment housed there and a safety hazard in hallways, breezeways and stairwells. If items are reclaimed, a \$25 charge will be issued at the time of reclamation. Abandoned property will be donated to charity or disposed of as state property through appropriate procurement protocol.

#### **Sidewalk Policy - Cougar Village**

Sidewalks are closed for all normal traffic. Sidewalks can be used for vehicles or for moving in or out of apartments if the following guidelines are followed:

- Sidewalk access is allowed during check-in/out and during Winter Break only.

- Any vehicle parked on the grounds or sidewalk may be charged for damages and towing. All vehicles must stay on the wide service roads.
- Unauthorized vehicles blocking service drives and entrances will receive a ticket and be towed by University Police.
- All vehicles must use the flashers and must not exceed 5 miles per hour when traveling on the sidewalks.
- All vehicles are limited to 15 minutes on the sidewalks during move-in and move-out.
- Emergency access gates have been installed on the 400-side of Cougar Village. Residents may request access from the Community Director or designee at Cougar Village during move in/move out or for space changes. Gate cards will be checked out for a maximum of two hours per apartment. Any resident found to be in violation of these procedures will face disciplinary action from University Housing, and possible ticketing and towing by the University Police.

#### **Solicitation/Resident Businesses**

Off-campus vendors are not allowed to solicit business in University Housing. Residents should call University Police when a vendor tries to sell items or distribute materials on University property. Residents may not conduct businesses from their residences. These businesses include advertised services such as nail design and hair styling where money is exchanged. Demonstrations, such as Mary Kay or Avon, may be conducted in University Housing, as long as no orders are taken on the premises. The complete solicitation policy can be found online at [siue.edu/policies/6a4](http://siue.edu/policies/6a4)

#### **Thermostat Damage**

Damaging or trying to alter thermostats or residence hall temperature control units will result in damage charges and disciplinary action against the residents of a living unit. Any attempt to “trick” the thermostat by exposing it to abnormal heat or cold will also be cause for disciplinary action.

#### **Temperature Control**

##### *Residence Halls*

Each residence hall is on one heating and cooling system, which means that you will only have heat or air conditioning at any one time. The switch from heat to air conditioner is done as the weather dictates. On the heating and cooling units in each living unit, there is a warmer and cooler dial and a fan speed switch.

### *Cougar Village*

In an effort to conserve energy, preset thermostats are installed in all Cougar Village apartments. These thermostats range from 68-74 degrees. Do not attempt to turn thermostats beyond the pre-adjusted limits. Charges will result if these thermostats are damaged in an effort to go beyond the established limits or alter the operation of the thermostats. Do not sit or place personal items on the condensing units located outside the apartment buildings.

### **Toilets**

Do not attempt to flush paper towels, cotton swabs, personal hygiene products, baby wipes, facial tolettes, flushable wipes, disinfectant wipes or anything plastic down the toilet. All bubbling or gurgling toilets should be referred to University Housing Facilities Management (x3626) as soon as possible. After 3:30 p.m. the resident should contact your RA immediately. If your RA is unavailable, contact University Police (x3324). If a toilet becomes clogged, the use of water anywhere in the living unit should be discontinued until the toilet is unclogged to avoid possible flooding. In Cougar Village, plungers are available at the Commons Desk. Residents could be responsible for charges related to improper use of toilets and/or pipes.

### **Trash Containers/Trash Disposal**

Trash containers in your living unit should not exceed 10 gallons in size. Containers larger than this allow trash to accumulate to an unreasonable amount, which rises cleaning and health concerns.

Trash must be secured in plastic bags and placed in residence hall trash carts or Cougar Village dumpsters. Trash rooms are located on each floor in the residence halls. For your convenience, trash receptacles are located in the parking lots near buildings 404, 406, 416, 421, 422, 426, 505, 508, 512, 513, 515, 520, 527 and 531 at Cougar Village. Trash should not be left in hallways, breezeways, stairways, public trash barrels, recycling containers or anywhere on the grounds of University Housing. Residents disposing of items improperly will be charged \$25 per bag for its removal and will be subject to discipline.

### **Washers and Dryers**

Washers and dryers are not permitted in the living units. Laundry facilities are available in all residence halls, the Cougar Village Commons Building, and in buildings 405 and 429 of Cougar Village.

### **Windows**

Windows with window safety stops must be intact at all times. Hanging, dropping or throwing anything from an open window, including using the window for entry or exit purposes, will result in disciplinary action. Windows must be kept clear of tape, stickers, posters and signs that face outward. Windows should remain closed if the heating or cooling system is running in your living unit.

### *Window Screens*

Leave all screens attached to your windows. If staff members observe an unfastened screen, they will reinstall it and residents may be charged. If the screen is missing or damaged, staff members will request a new screen, and the residents will be charged for the replacement.

## **IMPORTANT PHONE NUMBERS AND ADDRESSES**

### **Central Housing Office**

Campus Box 1056  
618-650-3931

### **University Housing Facilities Management**

Campus Box 1257  
618-650-2070

### **Woodland Hall**

1 Residence Drive  
Woodland Hall Stop #  
Edwardsville, IL 62025  
618-650-4255

### **Prairie Hall**

2 Prairie Drive  
Prairie Hall Stop #  
Edwardsville, IL 62025  
618-650-4252

### **Bluff Hall**

60 Circle Drive  
Circle Hall Stop #  
Edwardsville, IL 62025  
618-650-4253

### **Evergreen Hall**

74 Circle Drive  
Evergreen Hall Stop #  
Edwardsville, IL 62025  
618-650-4254

### **Cougar Village**

Cougar Village Building #, Apt. #  
Edwardsville, IL 62025  
618-650-2900



**618-650-3931**  
**housing@siue.edu**  
**siue.edu/housing**

